

## **SOFTWASH SYSTEMS™ 5 YEAR SPOT-FREE LIMITED WARRANTY**

The Softwash Systems™ contractor will provide the necessary service to maintain a spot-free absence of dark molds and mildews from the clients roof for a period of 12 months from the original date of cleaning. For years 2 through 5, the Softwash Systems™ contractor will treat whole or in part any areas of recurring dark molds or mildews with the contractor paying for the first 50% of the original quoted price, before discounts. An entire retreatment will be prorated against the original quoted price of the roof cleaning from the original date of cleaning. Smaller areas of staining, less than 25% of the total area of the roof, will be prorated from the current hourly charge for service. The Softwash Systems™ contractor reserves the right to courtesy treat small insignificant areas at the customer's request at a time preferable to The Softwash Systems™ contractor's scheduling. The Softwash Systems™ contractor also reserves the right to discontinue any and all courtesy treatments. This warranty covers shingle, concrete tile, clay tile, slate, asbestos and composite roofs that are of the proper pitch with no water pooling on the roofs surface.

Softwash Systems™ roof cleaning process is safe for your roof. If any damage is caused to your roof by our personnel, or our process or the chemicals in our process, the Softwash Systems™ contractor will repair or replace your roof at its option. Furthermore, if Softwash Systems™ process and/ or chemicals void the manufacturer's warranties on your roof, the Softwash Systems™ contractor will repair or replace your roof in accordance with the terms and conditions of the roofing manufacturer's warranty. Finally, if the reoccurrence of dark molds and mildews during the Softwash Systems™ s 5-year spot-free limited warranty period cause proven damage to the customer's roof, the Softwash Systems™ contractor will repair or replace your roof at their option.

This warranty does not cover new or replacement roofing not originally treated by the Softwash System™, areas under or around roof-mounted apparatus or Acts of God determined by local area. It is the customer's responsibility to keep the roof free of debris, as well as tree limbs trimmed away at least eight feet from the roof surface. Green Mustard Algae is not covered for retreatment. This spot-free limited warranty is transferable to the new owner of the property.